



Kayak School Arlberg
6574 Pettneu am Arlberg
Austria

E: info@gokayaking.at
T: 0043 (0)676 5303878

1. How to Book

To reserve your place on an Adventure Trip organised by Steve Brooks, Kayak School Arlberg complete the booking form and email it to: info@gokayaking.at

2. Payment

Once we have received your booking we will send an email with bank details and a deposit of €800 must be sent within a week.

We accept payment by bank deposit, bank transfer or paypal. When using paypal there will be a 3% surcharge. Only the deposit can be paid with paypal, the outstanding balance must be paid by bank deposit or bank transfer. We do not accept cheques!

Due to uncontrolled changes in our destination, Kayak School Arlberg reserves the right to change the price of the Adventure Trip up to 15%.

3. Health and Fitness

Participants must be in good health and reasonable physical condition. It is vital that participants with medical problems make them known to us well before departure.

Adventure Trips generally take place in remote areas where there is little or no access to normal medical services or hospital facilities for serious problems. Where necessary evacuation can be prolonged, difficult and expensive. Medical and evacuation expenses will be the responsibility of the participant.

4. Liability and Responsibility

The participant has to obey the commands and instructions of the kayak coach. There are no responsibilities for injuries or damage of property occurred during the activity due to not obeying the given instructions/commands. Kayak School Arlberg cannot be held liable for lost or damaged valuables such as glasses, contact lenses, watches, etc.

Because all offered activities take place in the outdoors the participant has to accept that there is a certain risk due to unforeseen incidents be it the journey to or from the destination, on the bank, at the lake or river, which means that participants (though unlikely) may get hurt or injured due to clumsiness or being unathletic. Neither the company nor the kayak coach can be held liable for these injuries. Anxious people, who have obviously overestimated themselves should immediately tell the kayak coach.

The participant has to take part in emergency exercises given by the kayak coach which concern his / her safety. Participants who do not conform or accept these terms & conditions can be expelled from the Adventure Trip and will not be entitled to a refund. Our Trip Leaders will do their utmost to ensure than any problems are solved for the benefit of the Team as a whole. By signing the booking form the participant signifies their acceptance of the Trip Leaders authority to make decisions affecting the group or individual(s). The Trip Leader may require a participant to leave an Adventure Trip if they



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believe that a person or persons health is at risk, if an illegal act is committed or behaviour may become, or has been, detrimental to the safety, enjoyment or well-being of the group. Any participant leaving an Adventure Trip at any stage, for whatever reason, will not be entitled to any refund unless agreed in writing by Steve Brooks, Kayak School Arlberg.

The court of jurisdiction is Landeck, Austria.

5. Delay, Cancellation or Change of Itinerary

If it becomes necessary to cancel your Adventure Trip you must notify Kayak School Arlberg immediately in writing. Once we receive notice of your cancellation the following scale of charges will apply:

More than 60 days before the trip starts - loss of deposit

Less than 60 days before the trip starts - 100% of total trip cost

Cancellation maybe covered by your travel insurance.

As with any Adventurous Trip changes to the itinerary or programme can occur. Steve Brooks, Kayak School Arlberg accepts neither responsibility nor liability for any ensuing costs or consequences of any such change, however caused.

Circumstances may arise where we are forced to alter: dates in the itinerary, trip duration, transport schedules, or hotel accommodation before a trip starts. We will try to inform you of any such changes as soon as we are aware of any problem.

We reserve the right to change any part of the programme due to weather conditions such as: river levels, harsh weather conditions, landslides or natural factor that would place anyone at an undue risk.

This also includes outside factors such as: strikes, industrial action, sickness, Government intervention and civil unrest.

We take regular advice from the Austrian Foreign Office and will put into effect any recommendations. Participants who are not Austrian Nationals should seek advice from their own country's Foreign Office or Embassy.

Steve Brooks, Kayak School Arlberg has the right to cancel any Adventure Trip due to insufficient bookings. If this happens the participant will be offered an alternative trip or a full refund.

6. Travel Insurance

A comprehensive travel insurance, including: cancellation, search and rescue is strongly recommended for each participant. All emergency, evacuation, medical charges and repatriation will be the responsibility of the participant. Personal insurance is not included in the trip.



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7. Hire Equipment

If the participant has chosen to hire equipment for the Adventure Trip from an external source, all rental information and conditions from the supplier will be passed onto the participant.

8. Exclusions from Adventure Tour Price

Please refer to our detailed Adventure Trip notes to see what is excluded from the Adventure Trip.

9. Signature

By making your booking it is implied and accepted that you have read and understood all these booking conditions and agree to abide by them.



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BOOKING FORM

NAME:

ADDRESS:

EMAIL:

TELEPHONE NUMBER:

ADVENTURE TRIP AND DATE:

IF YOU KAYAK, PLEASE STATE EXPERIENCE INCLUDING RIVERS PADDLED:

ANY SPECIFIC DIETARY REQUIREMENTS:

I have read and agree to the Booking Terms and Conditions written in this form.

Signature